



HELLENIC REPUBLIC
MINISTRY OF HEALTH
National
Organization
For Health Care
Services
Provision
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NEWSLETTER

Greek National Organization for Health Care Services Provision (EOPYY) integrates with Electronic Exchange of Social Security Information (EESSI)

Direct, unified and integrated service for EU citizens

On 03.10.2022 the EESSI system of EOPYY was set into production phase.

A new era begins for the Greek citizens moving or residing in EU countries and for the EU citizens moving or residing in Greece, through the Greek National Organization for Health Care Services Provision (EOPYY) systems' integration with the Electronic Exchange of Social Security Information (EESSI).

What is EESSI

The **Electronic Exchange of Social Security Information (EESSI)** is the system that allows electronic exchange of information between Social Security Agencies of the EU member states, the EEA members, Switzerland and the United Kingdom, aiming at the coordination of all involved stakeholders for ensuring fast and reliable exchange of data and information and resulting in better citizen services.

In the framework of supporting the European Social Security Organizations, the European Commission has developed the necessary common infrastructure for the EESSI operation, having set common system structure rules and procedures, and having created Business Use Cases – BUCs and Structured Electronic Documents – SEDs for the exchange of information and data. These BUCs define the flow of the relevant procedures while the SEDs that are the electronic document standards for the exchange of information between the Social Security Organizations.

The Social Security Organizations' end users have access to EESSI through the European Commission's **Reference Implementation for a National Application (RINA)** application or other relevant national applications, and send their messages to be processed to a **National Access Point (AP)**, which then communicates with relevant APs in the destination countries.

The process continues by transferring those messages to the destination countries' Social Security Organizations, while the **European Commission's Central Service Node (CSN)** delivers to the APs

all the necessary information, being registered in the **Institutional Repository (IR)**, for the handling of the messages.

The project

The completion of the project marks the systems and application's framework of operations that integrates the EOPYY systems with EESSI and includes the installation of the European Commission's specialized software and its integration with the unified Government Cloud, G-Cloud, for seamless access to information as well as future integration with existing systems and applications of the Organization.

The project has been implemented by Uni Systems SMSA following a tendering procedure.

Main benefits of the integration with EESSI

- The exchange of the necessary data between each Social Security Organization in the EU, the EEA countries, Switzerland and the United Kingdom, will be handled electronically and will replace the existing procedures that are mainly based on paper documentation.
- Electronic management enables faster and more secure exchange of necessary social security data and decision making between the organizations.
- Improved quality in the management process, both in terms of standardization and traceability. Moreover, increased security, reliability and protection of the transferring information, as well as limitation of fake forms and forged supporting documentation.
- Facilitation of the insured persons' free movement across EU, with improved quality and less required service time in their transactions with National Security Organizations.
- Compliance with the requirements of the European legislation, for the benefit of both the EOPYY's employees and the interested insured citizens.
- Contribution to the EOPYY's digital transformation and achievement of the operational goal for Paperless Office.

Who does it concern

1. National Social Security Organizations in the EU member-states, the EEA countries, Switzerland and the United Kingdom – integration of approximately 15,000 relevant agencies.
2. The citizens of the EU member-states, third countries' citizens that reside in the member-states and are subject to the legislation of one or more member-states, as well as their indirect family members.

Which data does it concern

The integration enables the exchange of data across all Social Security sectors as defined by the Regulations of the Coordination of Social Security Systems and concern the following EOPYY's operational areas:

- Sickness
- Accident at Work & Occupational Disease

- Horizontal issues management
- Recovery
- Legislation Applicable

More information

The **Division of International Insurance Affairs of the Greek National Organization for Health Care Service Provision** is responsible for the business operation and support of the EESSI system.

In the website <https://eopyy.gov.gr/> of the Greek National Organization for Health Care Services Provision and in the website <https://eu-healthcare.eopyy.gov.gr/> of the National Contact Point for Cross-Border Healthcare (NCP) you may be informed about EESSI EOPYY system and cross-border care.

THE GOVERNOR OF EOPYY

THEANO KARPODINI